



## Phone Services for Businesses and Professionals

Heart Telecom specialises in providing calls, line rental and internet services to businesses. Whether you're running your business from home or have hundreds of employees, then we can help you save hundreds of pounds in line rental and call charges.

### Phone Calls

With Heart Telecom you can **make great savings on your phone calls** and we won't try to tie you into a long term contract, here are the highlights;


- UK Local and National Calls 1.5 pence per minute (p pm)
- UK Mobile 9.75p pm
- USA 2p pm
- No monthly fees or set up charges
- Manage your account online
- Keep your existing phone number
- No minimum term contract
- Easy to join and no service interruption



#### Great rates for UK Calls

UK Landline:	
	
UK Local and National	1.5p
UK Mobile (ex3)	9.75p
0845	4p
0870	7p

#### Great rates for International Calls

International Landline:	
	
Australia	2p
Austria	2p
Belgium	2p
Brazil	5p
Canada	2p
Czech Republic	4p
Denmark	2p
Estonia	5p
Finland	5p
France	2p
Germany	2p
Hong Kong	2p
Hungary	3p
India	11p
Japan	2.5p
Latvia	6p
Lithuania	15p
Luxembourg	2p
Netherlands	2p
New Zealand	2p
Norway	4p
Pakistan	9p
Portugal	2p
Russia	7p
Singapore	2.5p
Slovakia	5p
Slovenia	8p
Spain	2p
Sweden	2p
Switzerland	2.5p
USA	2p

## Line Rental

Heart Telecom offers a complete range of line rental services. We buy line services on a wholesale basis from BT Openreach and have the same level of access to systems and **support from BT Openreach** as BT Retail.

### Here is what you'll save on line rental compared to BT standard prices;

	Monthly Rental Price	Saving Compared to BT
PSTN analogue Line Rental	£11.49 - per line	20%
ISDN2 Line Rental	£27.50 - per line (2 channels)	15%
ISDN30 Line Rental	£13.50 - per channel	15%

## Installation

**Installation** – in addition to being able to transfer over your existing lines, Heart Telecom can also arrange for new line installations. We will work with BT Openreach to make sure your exact needs are met. We also charge less than BT, ask for details.

## Internet Connectivity

Heart Telecom provides a wide range of connection types suitable for all business uses, whether you are looking to connect a worker from home or to link up your sites. Our business only solutions include SDSL, Leased Lines, Ethernet and other private point-to-point services. All our connectivity solutions offer the speed, reliability and award winning technical support that you would expect, as well as the flexibility and scalability to be easily upgraded to meet your growing demands. Save up to 50% compared to BT on an uncontended 100mps Ethernet line, prices start from £16,500 per annum, ask for details.

## Business Numbers – 0800, 0844, 0845, 0870, 0871

Heart Telecom Business Numbers provide a cost effective way of managing your incoming call traffic. Using our automated forwarding features you can forward calls to your business number in many different ways, for example, to a landline number or route calls to a mobile number whilst you are out of the office.

Here are the advantages of using Heart Telecom for your business number needs;

- Same day set up and activation
- Free forwarding to UK landline numbers (except for 0800)
- One-off set up fee
- No monthly or annual subscription charges
- No minimum term contract
- Unlimited free diversion charges
- 0844 numbers – from free set up and 1ppm cash rebate
- 0800 numbers – your customers call you for free, you pay 2.5ppm to receive calls
- 0845 numbers – your customers pay a local call only
- 0871 numbers – earn cash rebate of 4p per minute

## About Heart Telecom

Heart Telecom is focused on providing high quality and value for money telecoms and internet access services to the business and professional consumer markets. Heart Telecom was founded by Tim Beresford, Jonathan Brealey and Stephen Halstead and brought together over 20 years experience in providing telecoms and internet services to business and residential customers.

Our core values are outstanding service, transparency, simplicity, value for money and innovation. Along with excellent levels of support and service, we aim to provide our customers with all the tools they need to be able to manage their services, control costs and add or update features as and when they choose. Our pricing is very competitive, fully transparent and easily accessible. By automating our systems and effectively managing our business we are able to pass on great savings to our customers and we are recognised as providing highly competitive rates. We always put our customers first in everything we do and we are fully committed to all the relevant standards and codes of practice within the industry.